

Club Lime \$0 Start Up Fees Terms and Conditions

1. PROMOTER

- 1.1. Viva Leisure Operations Pty Ltd (ABN 20 609 536 665) of registered office address: DKS N 2.0 North Building, Level 3/23 Challis Street, Dickson, ACT, 2062 (the "Promoter") is a subsidiary of Viva Leisure Limited (ABN 76 607 079 792) ("Viva") and is a member of the Viva Group which operates multiple facilities trading as Club Lime.

2. ACCEPTANCE OF TERMS

- 2.1. By participating in this promotion, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions in their entirety.
- 2.2. These terms and conditions may be varied, amended, or modified at any time at the sole discretion of the Promoter. Any such variations shall take effect immediately upon publication or notification.

3. DEFINITIONS

Eligible Individual means an individual that enters an Eligible Membership and is not active or current member during the Promotion Period. An Eligible Individual cannot be an ex-member re-joining who has received free time in a separate Viva leisure promotion within the last three months.

Eligible Location means any Club Lime nationally.

Eligible Membership means any eligible Club Lime Single-Club, Student Membership, Club Lime State Multi-Club, Club Lime Multi-Club + Ladies Only and National Multi-Club Memberships and Club Lime Multi Club + Reformer Pilates memberships on a direct debit, no fixed-term Membership Agreement entered into by an individual at Eligible Location during the Promotion Period (Tuesday 15th September 2026 12:00am – Saturday 19th September 2026 11:59 pm), subject to the Membership Terms and Conditions, a copy of which is located at www.vivaleisure.com.au/legal.

Excluded memberships means Club Lime and hiit republic Dual Membership, ANU Student/Staff/Alumni memberships, Aquatic Memberships, Learn to Swim Memberships, Upfront 3–12-month Memberships, Corporate Memberships, Transferred Memberships (upgrades/downgrades), GROUNDUP Multi and GROUNDUP Bundle Memberships, hiit republic Single and hiit republic Multi-Club Memberships, Club Lime + hiit republic memberships and all visit passes.

4. PROMOTION PERIOD

- 4.1. Promotion Period means the period commencing on Tuesday 15th September 2026 12:00am – Saturday 19th September 2026 11:59 pm, which may be amended at the Promoter's discretion.
- 4.2. Upon cessation of the Promotion Period:
 - a) no further claims or participation in the Promotion will be accepted;

b) any promotional benefits, discounts, or offers associated with the Promotion will cease to be available; and

c) the Promoter may, at its discretion, honour any validly submitted entries or claims received prior to termination.

4.3. The Promoter accepts no liability for any loss or disappointment suffered by any person as a result of the termination of the Promotion.

4.4. Club Lime CISAC (ACT), South Yarra (VIC), Tenerife (QLD), and Williamstown (VIC) are not 24/7 locations.

5. OFFER

5.1. The Promoter agrees to \$0 Activation Fee ("Offer") for each Eligible Individual opting into the Promotion in accordance with these Terms and Conditions.

5.2. Eligible Individuals will receive the Offer upon sign up to an Eligible Membership and payment of any applicable pro-rata fee.

5.3. The Eligible Individual agrees to pay the initial membership pro rata fee (as applicable) upon signup as part of the membership Terms and Conditions. The promotional credit will be applied once the pro-rata has been paid.

5.4. The Offer will not be applied to ex-members renewing their membership whereby the renewing member has received free time in a separate Viva Leisure promotion in the last three months.

5.5. The Offer cannot be transferred, exchanged for cash, or combined with other offers.

6. PRIVACY

6.1. You acknowledge and agree that all personal information collected, used, and retained by the Promoter in connection with this promotion will be handled in accordance with Viva's Privacy Policy and collection notice, which is expressly incorporated into these Terms and Conditions by reference. These Policies are available at www.vivaleisure.com.au/legal.

7. REFUNDS

7.1. Except as otherwise required by law, all fees and costs paid in accordance with these terms are non-refundable.

8. DISPUTES

8.1. Any disputes or complaints arising out of or in connection with the promotion must be submitted in writing to info@vivaleisure.com.au within twenty-eight (28) days of the dispute arising or becoming known to the participant.

8.2. The Promoter reserves the right to determine the resolution of any dispute in its sole discretion, which may include:

- a) Requesting additional information;
- b) Determining appropriate remedies or corrective measures;
- c) Setting reasonable deadlines for resolution.

8.3. All decisions made by the Promoter in respect of disputes are final and binding. No correspondence will be entered into. Participants waive any right to escalate disputes outside the channels outlined above.

9. GENERAL

- 9.1. Failure by the Promoter to enforce any provision of these Terms and Conditions shall not be deemed a waiver of such provision or of the Promoter's rights.
- 9.2. The Promoter reserves all rights and remedies available under law or equity. The exercise of any right or remedy shall not preclude the exercise of any other right or remedy.
- 9.3. Neither party shall be liable for any delay or failure to perform its obligations under these Terms and Conditions due to causes beyond its reasonable control, including but not limited to acts of God, natural disasters, pandemics, labour disputes, cyberattacks, or government actions.
- 9.4. These Terms and Conditions are governed by the laws of the Australian Capital Territory. The parties submit to the exclusive jurisdiction of the courts of the Australian Capital Territory for the resolution of any disputes.