

Club Lime Win A Free Membership Terms and Conditions

1. PROMOTER

- 1.1. Viva Leisure Operations Pty Ltd (ABN 20 609 536 665) of registered office address: DKS N 2.0 North Building, Level 3/23 Challis Street, Dickson, ACT, 2062 (the "Promoter") is a subsidiary of Viva Leisure Limited (ABN 76 607 079 792) ("Viva") and is a member of the Viva Group which operates multiple facilities trading as Club Lime.

2. ACCEPTANCE OF TERMS

- 2.1. By participating in this promotion, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions in their entirety.
- 2.2. These terms and conditions may be varied, amended, or modified at any time at the sole discretion of the Promoter. Any such variations shall take effect immediately upon publication or notification.
- 2.3. These Terms and Conditions will be made available via <https://www.clublime.com.au/about/legal-stuff/> throughout the Promotion Period.
- 2.4. To the extent permitted by law, in the event of any inconsistency between these Terms and Conditions and any promotional or advertising material, these Terms and Conditions will prevail.

3. DEFINITIONS

Eligible Individual means an individual that registers their details via the competition landing page www.campaignware.com/raiders/clublime-matchday during the Promotion period; and is over 13 years of age.

Entry means one (1) valid entry submitted through the competition landing page.

Multi Club Membership means a Club Lime membership that provides access to multiple participating Club Lime facilities, as determined by the Promoter from time to time, and is subject to the applicable Club Lime Membership Terms and Conditions.

Prize pool comprises of a total of one (1) Club Lime Multi Club 12-month membership valued at \$1,450.80.

Promotion means the prize draw promotion conducted in accordance with these Terms and Conditions.

Winner means the Eligible Individual whose Entry is randomly drawn as the winner of the Prize in accordance with Section 8 of these Terms and Conditions.

4. PROMOTION PERIOD

Promotion Period means the period commencing on Monday 6 July 2026 at 12:00am (AEDT) and ending on Monday 20 July 2026 at 11:59pm (AEDT), which may be amended at the Promoter's discretion.

- 4.1. Upon cessation of the Promotion Period:

- a) no further claims or participation in the Promotion will be accepted;

b) any promotional benefits, discounts, or offers associated with the Promotion will cease to be available; and

4.2. The Promoter accepts no liability for any loss or disappointment suffered by any person as a result of the termination of the Promotion.

5. PRIZE

5.1. The Promotion provides Eligible Individuals the opportunity to enter a draw to win the Prize.

5.2. The Prize comprises one (1) voucher redeemable for a Club Lime Multi Club 12-Month Membership.

5.3. The Winner will be provided with a voucher code and redemption instructions using the contact details provided in their Entry.

5.4. If the Winner is not a current Club Lime member, the Prize must be redeemed during the Club Lime membership sign-up process in accordance with the redemption instructions provided by the Promoter.

5.5. If the Winner is an existing Club Lime member, the Prize will be applied as a credit to the Winner's membership account and will commence from the next billing cycle unless otherwise determined by the Promoter.

5.6. The Prize is claimable by the Winner and is non-transferable, non-exchangeable, and cannot be redeemed for cash or gift cards.

5.7. The Promoter reserves the right to substitute the Prize with a prize of equal or greater value if the Prize becomes unavailable for any reason beyond the Promoter's reasonable control.

5.8. The Promoter may require proof of identity and acknowledgement of these terms before claiming the Offer.

5.9. To redeem the Prize, the Winner must complete any membership sign-up process (if applicable) and provide all information reasonably required by the Promoter. Failure to do so may result in forfeiture of the Prize.

5.10. During the Prize period, an existing member's membership agreement will remain in effect.

5.11. Where the Winner is not an existing Club Lime member at the time the Prize is redeemed, the Prize provides a fixed twelve (12) month membership term. The membership will automatically expire at the end of the twelve (12) month period and no further fees will be charged unless the Winner elects to enter into a new membership agreement.

5.12. Where the Winner is an existing Club Lime member at the time the Prize is applied, the Prize period will be applied as a credit to the Winner's membership account. At the conclusion of the Prize period, the Winner's membership will revert to the membership type, terms and billing arrangements that applied immediately prior to the Prize being awarded, and regular membership fees will resume in accordance with the Winner's existing membership agreement.

5.13. The Prize does not extinguish, modify or waive any obligations owed by the Winner under an existing membership agreement, including any minimum term, notice period or other contractual requirements.

5.14. The voucher code must be redeemed within twelve months of issue. Any voucher not redeemed by the expiry date will be forfeited and no substitute, extension or cash alternative will be provided.

5.15. This Promotion is a game of chance. Skill plays no part in determining the Winner.

5.16. This Offer is not valid in conjunction with any other offer.

6. ELIGIBILITY AND DISQUALIFICATION

6.1. To be eligible, an entrant must satisfy the definition of Eligible Individual.

6.2. Employees of the Promoter, Viva Leisure Ltd, or its subsidiaries are not permitted to enter the Promotion.

6.3. The Promoter reserves the right to verify the eligibility of any entrant or Winner.

6.4. The Promoter may request proof of identity, membership status, and/or visit history to confirm eligibility.

6.5. Failure to provide requested documentation within a reasonable timeframe may result in forfeiture of the Prize.

6.6. The following will not constitute valid Entries and will be excluded from the prize draw:

- a) More than one (1) Entry per person;
- b) Entries that are incomplete, illegible, or corrupted;
- c) Entries submitted by individuals who are not Eligible Individuals; or
- d) Entries that the Promoter reasonably believes to be fraudulent, manipulated, or not made in the spirit of the Promotion.

6.7. The Promoter reserves the right to disqualify any Winner who:

- a) fails to meet the eligibility criteria; or
- b) provides false or misleading information

7. ENTRY

7.1. To enter the Promotion, an Eligible Individual must register their details through the official competition landing page during the Promotion Period.

7.2. Each Eligible Individual will receive one (1) Entry only.

7.3. Multiple entries from the same individual will not be accepted.

7.4. All valid entrants will have an equal chance of winning.

8. PRIZE DRAW

8.1. The Winner will be selected by random draw from all valid Entries received during the Promotion Period.

8.2. The draw will take place on Thursday 24 July 2026.

8.3. The draw will be conducted by the Promoter.

- 8.4. One (1) Winner will be selected.
- 8.5. The Winner will be contacted using the contact details provided on the competition entry form.
- 8.6. The Promoter accepts no responsibility for incorrect or incomplete contact information provided by entrants.
- 8.7. The Promoter will take reasonable steps to identify and contact each Winner.
- 8.8. The Winners' first name and suburb may be published on the Club Lime website at www.clublime.com.au within a reasonable timeframe after the draw and will remain published for a minimum of twenty-eight (28) days.
- 8.9. If the Winner is under eighteen (18) years of age, they must complete any required safety induction and obtain parent or guardian approval of the applicable membership terms and conditions before using the membership.
- 8.10. By accepting the Prize, each Winner consents to the Promoter using their personal information for the purposes of administering the Promotion and complying with legislative requirements.

9. PRIVACY

- 9.1. You acknowledge and agree that all personal information collected, used, and retained by the Promoter in connection with this promotion will be handled in accordance with Viva's Privacy Policy and collection notice, which is expressly incorporated into these Terms and Conditions by reference. These Policies are available at www.vivaleisure.com.au/legal.

10. MARKETING

- 10.1. By entering the Promotion, entrants acknowledge that the Promoter may collect and use their personal information for the purposes of administering the Promotion in accordance with Viva's Privacy Policy.
- 10.2. Where an entrant has expressly consented to receiving marketing communications, the Promoter and its related entities may use the entrant's personal information to send promotional and marketing communications regarding products, services, offers and events. Entrants may opt out of receiving marketing communications at any time by using the unsubscribe facility included in such communications or by contacting the Promoter.

11. MEMBERSHIP TERMS

- 11.1. The Prize is a Club Lime Multi Club Membership only. Use of the Prize and any membership activated pursuant to the Prize remains subject to the applicable Club Lime Membership Terms and Conditions in force from time to time.
- 11.2. The Winner must agree to and comply with the applicable Club Lime Membership Terms and Conditions as a condition of receiving and using the Prize.
- 11.3. To the extent of any inconsistency between these Promotion Terms and the Club Lime Membership Terms and Conditions, the Club Lime Membership Terms and Conditions prevail in relation to the operation and use of the membership.

12. LIABILITY AND INDEMNITY

12.1. To the extent permitted by law, the Promoter (including its officers, employees, and agents) excludes all liability for any loss, damage, or injury (including indirect or consequential loss) suffered by any person in connection with:

- a) participation in this Promotion;
- b) use of or inability to use the Prize;
- c) technical difficulties or equipment malfunction;
- d) unauthorized access to or alteration of entries or personal information; or
- e) any tax implications arising from winning the Prize.

12.2. Nothing in these Terms and Conditions excludes, restricts, or modifies any consumer guarantee, right, or remedy conferred by the Australian Consumer Law or any other applicable law that cannot be lawfully excluded.

12.3. The Promoter's liability for breach of any non-excludable consumer guarantee is limited to, at the Promoter's option:

- a) in the case of goods, replacing the goods or supplying equivalent goods, or paying the cost of such replacement or supply; or
- b) in the case of services, supplying the services again or paying the cost of having the services supplied again.

13. REFUNDS

13.1. There is no fee to participate. To the extent any fees are paid for optional services, they are non-refundable except as required by law

14. DISPUTES

14.1. Any disputes or complaints arising out of or in connection with the promotion must be submitted in writing to info@vivaleisure.com.au within twenty-eight (28) days of the dispute arising or becoming known to the participant.

14.2. The Promoter reserves the right to determine the resolution of any dispute in its sole discretion, which may include:

- a) Requesting additional information;
- b) Determining appropriate remedies or corrective measures;
- c) Setting reasonable deadlines for resolution.

14.3. All decisions made by the Promoter in respect of disputes are final and binding. No correspondence will be entered into.

14.4. Nothing in this clause limits any rights a participant may have under the Australian Consumer Law.

15. GENERAL

15.1. Failure by the Promoter to enforce any provision of these Terms and Conditions shall not be deemed a waiver of such provision or of the Promoter's rights.

15.2. The Promoter reserves all rights and remedies available under law or equity. The exercise of any right or remedy shall not preclude the exercise of any other right or remedy.

15.3. If any provision of these Terms and Conditions is held to be invalid, unenforceable, or illegal for any reason, the remaining provisions shall continue in full force and effect.

15.4. These Terms and Conditions constitute the entire agreement between the parties concerning the Promotion and supersede all prior agreements, understandings, and representations.

15.5. Neither party shall be liable for any delay or failure to perform its obligations under these Terms and Conditions due to causes beyond its reasonable control, including but not limited to acts of God, natural disasters, pandemics, labour disputes, cyberattacks, or government actions.

15.6. These Terms and Conditions are governed by the laws of the Australian Capital Territory.